PING INTERNET

Let's Ping Responsibly!

At **PING**, we embrace diversity!

Let's keep our social media awesome – **PLAY NICE, BE KIND!**

Follow our simple **GUIDELINES** to ensure everyone's voice is heard, not hurt!

Play nice.

PING Social Media should be helpful, safe and fun.

Ask questions.
Raise concerns.
Get queries resolved.
Share experiences.
Discuss topics.

PING ONLY ZONE:

No Promotions, No ISP Mentions!

NO vulgar or offensive language.

Don't mention individual names as everyone has the right to dignity (even when mistakes are made).

Be kind.

Your message will be heard.

Don't post on other people's comments.

NO judging other people's opinions.

Stay on topic.

The links we share with you are there to start a discussion about a topic.

Have Questions? Reach Out to Our Support Team – Contact us at sales@pinginternet.co.za or Call 010 125 0407, or Simply Log a Ticket via Your Portal!

Continuity Counts:

Please Keep Conversations in the Original Thread. This Helps Us Track and Assist Your Queries Efficiently. When We Seek Details, Help Us Help You – Share as Much Info as You Can to Save Time!

Keep private messages private. When you talk to us we will not share or repost what you tell us (like your private information) and we hope that you will do the same.

Round-the-Clock Support: We're Here 24/7!

Respect each other.

Don't post legal stuff.

We can't discuss anything to do with legal matters, attorneys or pending cases. This includes using our community pages to solicit or encourage others to engage in any legal action.

Don't post anything that isn't yours to post.

If a friend is has a problem, we will help your friend. Ask them to contact us or give us their details so we can make contact.

Don't let your account be used by anyone else!

NO trolling.

If you haven't received a reply to your ticket or you're having a problem, write on our wall or send a private or direct message.

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